



22 February 2022

MULTI-FACTOR AUTHENTICATION USING MICROSOFT AUTHENTICATOR

PRIVACY STATEMENT

Multi-Factor Authentication (MFA) is the University's system for providing additional security to protect your University account (zID) from unauthorised access. Information that is provided to the University via MFA is collected for the sole purpose of facilitating this additional security. The information collected will only be accessible by University staff who require access to administer and monitor access to University applications via the Microsoft Azure MFA service.

The University is using a third-party application, **Microsoft Authenticator**, to provide the MFA service to University zID account holders. To access the University's single sign-on (SSO) applications (including O365, Outlook, Moodle, and SharePoint) you will need the Microsoft Authenticator app installed on your personal mobile device and your University zID account registered.

By installing and using the Microsoft Authenticator app on your personal device the University will be collecting only the following personal information:

- your name
- your UNSW zID account
- device name
- device type

Refer to the [MFA website FAQs](#) for more details on what information the University does NOT collect through the Microsoft Authenticator app.

The personal information collected by the Microsoft Authenticator app will be processed by Microsoft on behalf of the University and may therefore be processed outside of New South Wales. As a contracted service provider, Microsoft are bound by the University's privacy and security requirements and may only use the personal information for the purpose of providing the services to the University. More information on how Microsoft manages personal information is available in the [Microsoft Privacy Policy](#).

Providing the above personal information by installing, registering, and using the Microsoft Authenticator app on your personal device is voluntary, but if you choose not to provide this personal information you will need to make alternative arrangements to access the University's SSO-enabled applications.

All personal information collected through the Microsoft Authenticator app is managed in accordance with the University's:

- [Privacy Policy](#)
- [Employee Privacy Statement](#) and
- [Student Privacy Statement](#).