

Access eduroam at the Precinct – from your laptop (Windows)

What is eduroam?

eduroam (education roaming) is a secure, world-wide roaming access service that allows university staff and students to access wireless internet at participating national and international eduroam campuses, including the Randwick Precinct.

When should I use eduroam?

When working from the Precinct, it is recommended that UNSW staff use the **eduroam wi-fi network**.

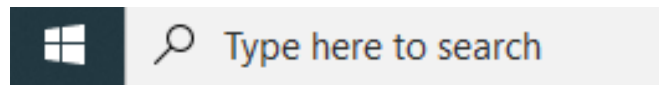
Tips when using eduroam

You may experience difficulties when trying to use eduroam within precinct or when working between UNSW and the hospital.

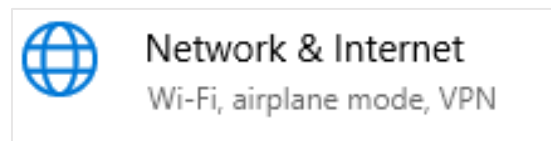
If you are not able to connect to eduroam from your device after entering your UNSW credentials, you need to [“forget this network”](#), and reconnect. To do this please follow the following instructions.

Forget the eduroam network

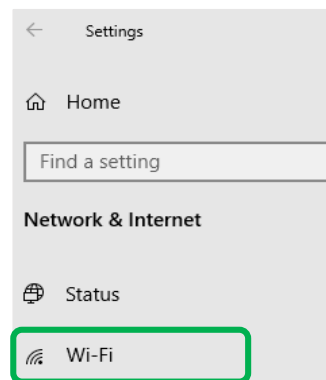
1. On the search bar, search for **Settings**



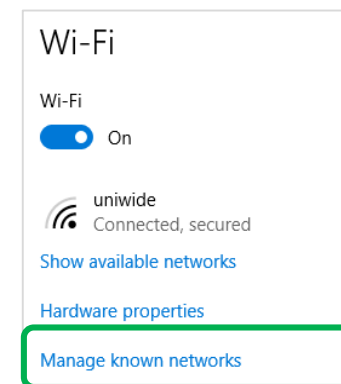
2. Select **Network and Internet**



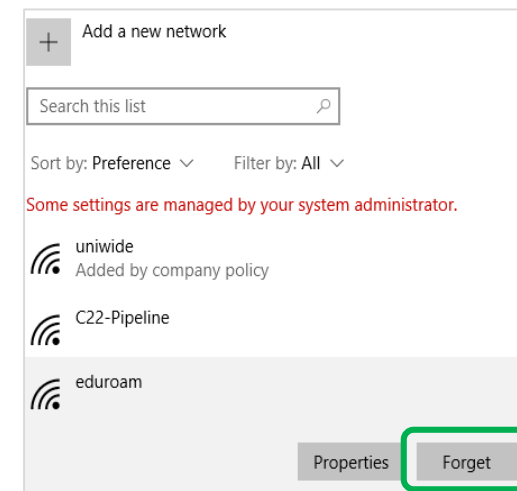
3. On the left hand side select **Wi-Fi**



4. Select **Manage known networks**



5. Select **eduroam** and click **Forget**



You've now forgotten eduroam.

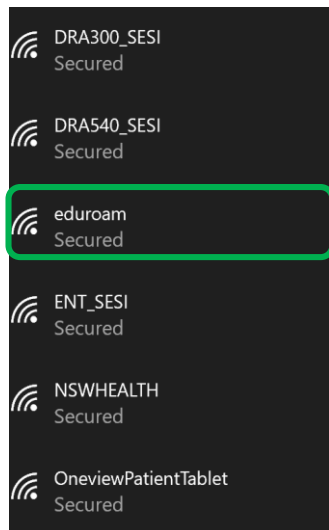
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Select eduroam and reconnect

1. Click on the Internet access button right hand side

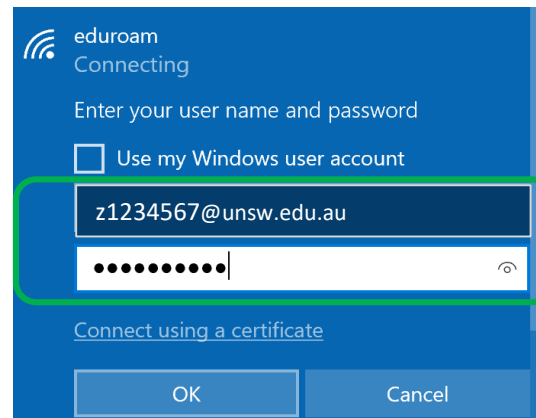


2. Select eduroam and click **Connect**

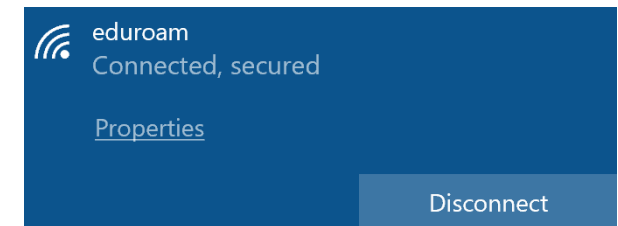
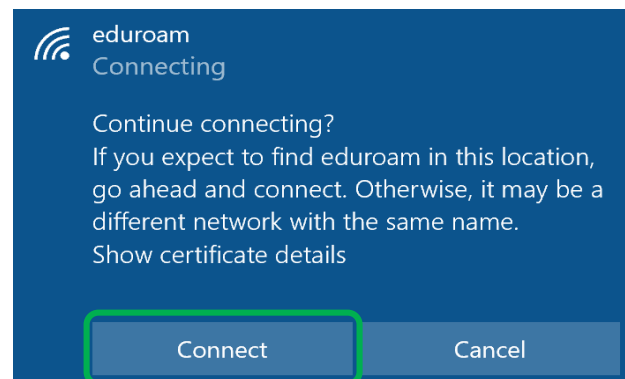


3. Enter your UNSW credentials as shown below and click **OK**

Login: z1234567@unsw.edu.au (no ad)



4. Click **Connect**



You are now ready to use eduroam!

For more information on eduroam please click [here](#) or visit the UNSW IT website and search eduroam.

For feedback on this guide please email c.chappell@unsw.edu.au